

## 2.5.2: Mechanism to deal with internal/external examination related grievances is transparent, time- bound and efficient

The college conducts theory, Unit Tests, Practical, Assignments, Seminars, Group Discussions etc. The students are communicated the process of the evaluation in advance. The time table is displayed on the notice board well in advance. The exams are conducted under the CCTV surveillances and two invigilators are appointed on an examination hall. The evaluation result is declared within three days. The evaluated answer sheets are revaluated at random by HODs for standard evaluation process.

The college has formed Grievance Redressal Committee. It invites examination related complaints from the students. The committee acts abiding of the rules, regulations and directives prescribed by the university. As far as the college internal examination and assessment system is concerned, the committee takes impartial initiatives for transparent justification on the grievances of the students. Each department carried out evaluation of answer sheets of theory, practical, Unit Test and declares results within time. Mostly, the results are communicated to the students or displayed on the notice boards. The queries, if any, are invited for discussion. The corrected answer sheet is shown to the concern student. His doubt is made clear by showing his performance in the answer sheet. To the satisfaction of the student, his answer sheet is evaluated by the HOD. The meetings are also called on examination related serious issues of the students, after and when required. The marks of Internal Assessment are uploaded on the University portal by the concerning faculty.

The complaints regarding the results, corrections in mark sheets and other examination related issues by University are handled by the Examination Centre. The committee takes decision on the applications of the students. These applications are scrutinized by the members and divided into two categories first; related to internal assessment and continuous internal evaluation, second, the issues related to the University examination. The decisions of affected students are taken so that they can reappear the examination conducted at college levels. The issues related to University examination are forwarded to the University. They are even asked to apply for rechecking or demanding a photo copy of the assessed answer sheet to the University by paying necessary fees to University in case of under evaluation. The exam section in the office handles the university exam related grievances.

The students and the faculty are continuously informed to maintain transparency in Examination related issues. It further helps to enhance rapports between the students and the faculty members. The question papers are set in taking consideration to both slow and advance learners. In fact, it attempts to enhance the quality education

However, the college maintains total transparent justice in the internal examination process or system. In case any grievance related to internal assessment raised by examinee shall be entertained and resolved in time so the beneficiary could not suffer to any extent. In this way, the college offers impartial judgment in order to maintain quality in Teaching-Learning Process in respect to evaluation.

diaa

IQAC Coordinator B.P.Sulakhe Commerce College,Barshi-413411



the Commerce College, Barshi-413411